

Bibliography - 2009

Book Title	Author	Subject
7 Hidden Reasons Employees Leave	Leigh Branham-2005	Research from Gallup/Saratoga Institute/McKensie on employee engagement
Blink	Malcolm Gladwell - 2005	The Power of Thinking Intuitively
Contented Cows Give Better Milk	Richard Hadden - 2001	Linking Values to Better Performance
Corporate Lifecycles	Ichak Adizes - 1988	How and why corporations grow and die and what to do about it
Fabled Service	Betsy Sanders - 1997	Ordinary Acts, Extraordinary Outcomes
First, Break All the Rules	Marcus Buckingham – 1999 Curt Coffman	What great managers do differently! The Q-12 questions...Gallup Research
Flipping the Switch	John G. Miller – 2005	Unleash the power of personal accountability by asking the questions behind the questions
Freakonomics	Steven Levitt - 2005	A rogue economist explores the hidden side of everything
From Good to Great	Jim Collins - 2001	What Great Companies Do
Finding and Keeping Great Employees	Jim Harris/Joan Brannick	Discovering new ways to hold on to the good ones
Guts	Robert A. Lutz - 2004	Companies that Blow the Doors Off Business as Usual
If It Ain't Broke...Break It!	Robert Kriegel - 2003	Wisdom for a changing Business World
Inside Teams	Richard S. Wellins/William C. Byham/George R. Dixon - 1994	How 20 world-class organizations are winning through teamwork
Joy at Work	Dennis W. Bakke - 2005	How AES built their culture
Leaders	Warren Bennis Burt Nanus - 2003	Strategies for Taking Charge
Leading Change	John P. Kotter – 2003	What you need to know about change and changing organizations
Leading With the Heart	Mike Krzyzewski – 2000	Successful strategies for Basketball, Business and Life
Love 'EM or Lose 'EM	Getting Good People to Stay - 2005	Beverly Brake Sharon Jordan-Evans

Managing at the Speed of Change	Daryl R. Conner - 1993	How resilient managers succeed and prosper while others fail
Managing by Values	Ken Blanchard/ Michael O'Connor - 1997	Using values to build your culture
Now, Discover Your Strengths	Marcus Buckingham - 2008	Leveraging your strengths for greater success
People Smarts	Tony Alessandra/Michael J. O'Connor - 1994	Treating people the way they want you to treat them...
Principle Centered Leadership	Stephen R. Covey - 1992	Give a man a fish . . .
Re-imagine	Tom Peters - 2003	Business excellence in a disruptive age - 2002
Return on Investment in Training and Performance Improvement	Jack Phillips - 2003	Measuring ROI in Training and Human Resources
Super Motivation	Dean Spitzer - 2000	How Motivation Works
Strictly Business of Body Language	Jan Hargrave	How to read and interpret body language in everyday business settings. www.janhargrave.com
The 7 Habits of Highly Effective People	Stephen R. Covey - 1989	Powerful lessons in personal change
The Age of Spiritual Machines	Ray Kurzweil - 1999	The future of technology and how it will change us
The Balanced Scorecard	Robert S. Kaplan/David P. Norton - 1996	Translating strategy into action
The Five Dysfunctions of a Team	Patrick Lencioni - 2007	A leadership fable on team alignment
The Fifth Discipline	Peter Senge –1990	Personal Mastery, Mental Models, Shared Vision, Team Learning, Systems Thinking,
The Leader's Handbook	Peter R. Scholtes - 1998	A guidebook on organizational change.
The Manager's Book of Questions	John Kador - 1997	751 great interview questions
The Systems Thinking Approach to Strategic Planning and Management	Stephen G. Haines - 2000	Aligning Processes and Systems
The Team Handbook	Peter R. Scholtes - 2003	THE primer on teamwork and leadership.
The Wisdom of Crowds	James Surowiecki – 2005	Why the Many Are Smarter Than the Few
The World is Flat	Thomas Friedman - 2005	Forces in the Current Global Economy
Type Talk at Work	Otto Kroeger/Janet M. Thuesen - 2002	How personality types determine your success
Zapp! The Lightning of Empowerment	William C. Byham, Ph.D. - 1988	Employee satisfaction and manager skills